



Trebor, Inc.
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Return Data Sheet, Pump

Complete this form in its entirety and EMAIL to Treborservice@idexcorp.com or FAX to (801) 255-2312 prior to shipment. We may request a Material Safety Data Sheet for the application chemical.

| Required Information | | | | | |
|---|--------------------------------------|--|-----------------------------------|---|--|
| Date: | | Model #: | | | |
| RMA#: | | Serial #: | | | |
| Company Name: | | | | | |
| Completed By: | | Title: | Phone #: | | |
| | | | | | |
| Chemical / Fluid Processed: | | | | | |
| Copper: | | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Failure to check will delay the rebuild service. | |
| Method used to clean: (recommend 15 minute rinse with DI water) | | | | | |
| | | | | | |
| Additional Information | | | | | |
| Symptoms of failure: | | | | | |
| <input type="checkbox"/> No Suction | <input type="checkbox"/> Won't Start | <input type="checkbox"/> Runs Erratically | | <input type="checkbox"/> Bubbles in Discharge Line | |
| <input type="checkbox"/> Low Pressure | <input type="checkbox"/> Leaking | <input type="checkbox"/> High Start/Run Pressure | | <input type="checkbox"/> Other | |
| Reservoir Supply | <input type="checkbox"/> Above Pump? | <input type="checkbox"/> Below Pump? | Distance in Inches: | | |
| Maximum Operating Temperature: | | | | | |
| Pneumatic Supply Pressure: | | | psig | Discharge Fluid Pressure: | |
| | | | | psig | |
| Type and Purity of Pneumatic Supply: | | | <input type="checkbox"/> Filtered | <input type="checkbox"/> Non-Filtered | |

Product Preparation, Handling and Shipment:

These instructions are to ensure the safety of our personnel when handling Trebor products that have been returned. Your cooperation is appreciated.

- Product must be rinsed thoroughly with DI water if it has been in direct contact with chemistry. Cycle with DI water for 15 minutes; or if the pump will not start, force DI water through the inlet port and allow to continually drain for 15 minutes (NOTE: use caution in handling fluids).
- Remove any and all accessories, fittings or attachments that are not part of the Trebor product.
- Remove control base from all Maxim series pumps to prevent damage during shipment.
- Double-bag the product and package it to prevent damage during shipment. **!! If the product has been involved in a copper process, an orange "CU Copper Process Only" label must be applied to the bag!!** Failure to apply the label will result in a significant delay in processing.
- **!! If the product has been involved in a copper process, an orange "CU Copper Process Only" label must be applied to the return container (box, crate, bucket, etc.)!!** Failure to apply the label will result in a significant delay in processing.
- Enclose the completed return data sheet with shipping documentation (packing slip).